



ST DAY FOOTBALL CLUB
VOGUE PARK
TR16 5NQ



Club Complaints Procedure

In the event that any member feels that he or she has suffered discrimination in any way or that the Club Policies, Rules or Codes of Conduct have been broken, the below procedures should be followed;

1) They should report the matter to the Club Chairman, Welfare Team or another member of the Committee.

Your report should include

- Details of what, when and where the occurrence took place.
- Any witness statement with names and signatures.
- Names of any others who have been treated in a similar way.
- Details of any former complaints made about the incident, date, when and to who made.
- A preference for a solution to the incident.

2) The Club's Management Committee will sit for any hearings that are requested.

3) The Club's Management Committee will have the power to:

- Warn as to future conduct
- Suspend from membership
- Remove from membership

If at any point these procedures do not full fill your satisfaction, the issue(s) can be raised with The Cornwall FA or The FA.

Policy Date: June 2018

Policy Review Date: June 2019